

## **CLAIM FORM INSTRUCTIONS**

**Supporting documentation is required for ALL claims.** For any questions related to completing the Claim Form, please contact the Settlement Administrator at [info@SubaruWindshieldSettlement.com](mailto:info@SubaruWindshieldSettlement.com) or 1-877-495-3524. The claim filing deadline is **January 31, 2025**. Your claim submission should include all requested details and any supporting documentation showing your out-of-pocket cost paid for each claimed repair as well as sufficient photographic proof, either by uploading a contemporaneous photograph or selecting from a photo array the picture that most closely resembles the damage to your windshield.

Settlement Class Members will be reimbursed only for costs they have actually incurred for repairing a Qualifying Crack in a pre-countermeasure windshield of a Class Vehicle. Such costs must have been incurred prior to the Notice Date and before the expiration of the extended warranty coverage period (eight years or 100,000 miles, whichever occurs first, from the In-Service Date of the Settlement Class Vehicle).

To qualify for reimbursement, you must provide sufficient Proof of Repair Expense, which shows evidence of a windshield replacement. For each claimed repair, you must choose a repair submission option (A or B) based on whether you have a photograph of the Qualifying Crack in your windshield. That choice is final upon claim submission and no claimant may change their selected repair submission option at any point thereafter, whether following the receipt of a Claim Decision and Option Selection Form, rejection of claim, an attempt to cure a deficiency in the submitted claim, or the election of a Second Level Review. If you have a contemporaneous photograph of the Qualifying crack in your windshield, you must submit your claim using option A.

Please be informed that you are not eligible to file a claim if the cracked windshield resulted from abuse, a collision or crash, vandalism, and/or other non-warrantable cause.